

**To:** Hubbard, Joseph[Hubbard.Joseph@epa.gov]; Durant, Jennah[Durant.Jennah@epa.gov]; Assunto, Carmen[Assunto.Carmen@epa.gov]  
**Cc:** Acevedo, Janie[Acevedo.Janie@epa.gov]  
**From:** Taheri, Diane  
**Sent:** Wed 8/12/2015 5:21:03 PM  
**Subject:** RE: Gold King Mine Release - Press and Citizen calls

I recommend to email the citizen back and given them the JIC # for citizens that David sent us last night.

Diane

**From:** Hubbard, Joseph  
**Sent:** Wednesday, August 12, 2015 11:13 AM  
**To:** Durant, Jennah; Assunto, Carmen; Taheri, Diane  
**Cc:** Acevedo, Janie  
**Subject:** RE: Gold King Mine Release - Press and Citizen calls

I have received a similar request from Water as well.

Best,

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Joe Hubbard

Office of External Affairs, Region VI

U.S. Environmental Protection Agency

OFFICE: 214-665-8476

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**From:** Durant, Jennah  
**Sent:** Wednesday, August 12, 2015 10:40 AM  
**To:** Assunto, Carmen; Taheri, Diane  
**Cc:** Acevedo, Janie; Hubbard, Joseph  
**Subject:** FW: Gold King Mine Release - Press and Citizen calls

Is there somewhere to send emails from citizens? EJ received one and they need some guidance.

**From:** Gray, David  
**Sent:** Tuesday, August 11, 2015 10:35 PM  
**To:** R6 6XA-ALL; R6 6XA-SEE  
**Subject:** Gold King Mine Release - Press and Citizen calls

Please use this information to handle incoming media and citizen calls regarding the Gold King Mine release and EPA's response activities. Thanks, David.

Local and national media inquiries should be forwarded to [press@epa.gov](mailto:press@epa.gov).

A phone line has been set to handle local and national media inquiries; that number is 970-812-3351 and will be staffed by press officers within the Joint Information Center in Durango, Colorado.

A toll-free citizen hotline has been established with English, Spanish and (soon Navajo) operators at 844-607-9700.